

Understanding Key Marketing Metrics Across Industries

A SIMPLE GUIDE BY GEEKS FOR GROWTH

Dear Change-Maker,

In the bustling bazaar of modern business, where every click could lead to a customer and every customer to a long-term relationship, knowing your numbers isn't just good practice—it's essential survival gear. Whether you're crafting smiles in a dental clinic, advocating in a courtroom, bootstrapping a disruptive startup, or steering a burgeoning SMB, the right metrics can illuminate your path more brightly than any overhead LED.

But here's the kicker—not all metrics are created equal. That's why we've distilled the essence of what truly matters into a digestible guide, tailored just for you. Let's demystify the metrics that matter.

For Dentists

- Customer Acquisition Cost (CAC): Typically, if it costs you less than \$200 to acquire a new patient, you're on the right track. Anything more, and it's time to rinse and spit.
- Lifetime Value (LTV): A happy patient should bring in at least \$3,000 over their lifetime. Less? Consider more fluoride in your marketing mix.
- Click-Through Rate (CTR): Aiming for a CTR above 3% on your ads? That's a healthy smile.

For Law Firms

- Customer Acquisition Cost (CAC): Under \$500 per client is ideal for family and civil law; personal injury might push it to \$1,000. Know your numbers, and win the case.
- Lifetime Value (LTV): A client worth \$10,000 or more over time keeps the firm formidable.
- Click-Through Rate (CTR): A solid 4% CTR means your messages are more compelling than the other side's arguments.

For Startups

- Customer Acquisition Cost (CAC): Keep it lean—under \$300 is stellar, especially when every dollar counts.
- Lifetime Value (LTV): Aim to triple your CAC at a minimum. If LTV is not at least 3x CAC, it's pivot time.
- Click-Through Rate (CTR): 5% or higher is the golden ticket that says your idea sticks.

For SMBs

- Customer Acquisition Cost (CAC): Strive for under \$150—efficient marketing fuels growth.
- Lifetime Value (LTV): At least 2-3 times your CAC. Anything less, and it's time to rethink the campaign.
- Click-Through Rate (CTR): 2% is good, but 5% is where you start seeing real conversion magic.

Why This Matters:

Each number, each percentage, is a story about your business. They're not mere data points; they're signposts pointing toward how effectively you're reaching hearts and minds. And in a world where attention is the scarcest commodity, knowing these metrics can mean the difference between thriving and merely surviving.

What's Next?

This isn't just about tracking numbers. It's about making them work for you.

<u>Geeks for Growth</u> is your partner in translating these insights into actionable strategies that fuel growth and profitability. We don't just offer advice—we implement solutions tailored to your industry's unique challenges and opportunities.

Engage with us today.

Let's plot your course from metrics to success.

Visit us at Geeks for Growth to learn more or schedule a consultation. Because your next big growth spurt is just a few clicks away.